

# Mercedes-Benz GUARD

driver safety training | on-site



# Welcome to the Mercedes-Benz GUARD Training

driver safety training | on-site

This Mercedes-Benz GUARD on-site training offers a range of advantages, all tailored to meet your specific needs.

By conducting the training at your location, we ensure a highly efficient process reducing participants absences and eliminating travel expenses, making it a more time and cost-effective alternative. With a focus on practical, hands-on experience, the GUARD training enables your drivers to enhance their skills directly within your operational environment.

Furthermore, our on-site GUARD training approach allows for a flexible combination of driver safety and service skills, providing customized sessions that align closely with your unique requirements. The tailored approach not only maximizes the effectiveness of each session but also ensures your team is fully prepared for their daily challenges and missions.

Please get in touch with us so we can together explore the best solution for you and your team. We look forward to providing you with the most valuable and impactful Mercedes-Benz GUARD training experience.

Your Mercedes-Benz GUARD Team

# Training Objective

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# Develop Comprehensive Vehicle Knowledge

Equip participants with in-depth knowledge of Mercedes-Benz GUARD ballistic concept, including functions, safety systems and technologies.

#### Build Confidence and Situational Awareness

Enable drivers to feel confident when operating GUARD vehicles, increasing their awareness and readiness for any potential threats.

### Enhance Driving Skills for Challenging Conditions

Train drivers to handle vehicles confidently and safely under difficult conditions, improving reaction times and decision-making.

### Promote Proficiency in Emergency Maneuvers

Teach drivers the specific maneuvers and skills necessary to navigate high-stress situations, such as evasive driving or secure braking.

### • Ensure Familiarity with GUARD Maintenance Requirements

Provide drivers with a clear understanding of the maintenance needs of GUARD vehicles, including upkeep of armored components.

# • Improve Use of Mercedes-Benz Assistance and Comfort Systems

Familiarize participants with the advanced assistance systems and VIP comfort features to enhance both safety and passenger experience.

### Award Certification for Professional Development

Participants receive a certificate confirming their completion of the training and their competence in operating GUARD vehicles.

# **Training Contents**

your way to more driving safety and sovereignty

The general and theoretical introduction to GUARD will cover all essential functions and specialized equipment.

Ensuring that participants understand the unique maintenance requirements of GUARD vehicles, covering topics also on tires, glass and other critical GUARD components.

Additionally, the introduction will cover standard Mercedes-Benz S-Class assistance systems and VIP comfort features. Dynamic driving exercises include comparisons with a standard S-Class to highlight differences in weight, centre of gravity and handling characteristics of the S-GUARD.

Possible exercises depending on available infrastructure:

- Emergency braking
- Emergency steering manoeuvres, both with and without braking
- Cornering exercises to understand the S-GUARD's weight and altered centre of gravity
- Hands-on experience with deflated PAX tires

The program will be tailored based on your expectation, infrastructure, skills and knowledge.





# Required Equipment and Set-up

your way to more driving safety and sovereignty

#### Vehicles:

- Mercedes-Benz S-GUARD (for static and dynamic training)
- Mercedes-Benz S-Class (optional, for comparison purposes)

### **Location Requirements:**

- Dynamic seassion: A flat area approximately 200m in length and 40m in width
- Theory session: 1 room for the theoretical introduction, equipped with a TV or monitor for presentations

### **Equipment:**

- One PAX tire replacement (worn tires acceptable, for deflated tire exercises)
- Radios (walkie-talkies) for the instructor and drivers, one per car
- Approximately 50 small, soft pylons (about 30 cm in height)

#### **Personnel Involved:**

- GUARD Experts: 2
- Instructor: 1

#### **Maintenance Assurance:**

IMPORTANT: After training the Mercedes-Benz GUARD team will
ensure that the vehicles are serviced and maintained after the
event. This guarantees that the vehicles are in optimal condition to
fulfill its duties as required by the customer, right post training.

# GUARD Product Qualification

training package

To fully support your team, we also offer a comprehensive Mercedes-Benz GUARD training package that combines both driver and technical training.

### **Product Qualification for Technicians and Service Advisors**

Our technical experts will guide your technicians and service advisors through an intensive product qualification program. This includes training on GUARD-specific systems and Mercedes-Benz special vehicle technology, equipping them with the knowledge to handle technical issues and provide expert maintenance and support for GUARD vehicles.

This comprehensive package provides the perfect combination of training for both drivers and support teams, ensuring that your entire staff is fully prepared to operate, service and maintain Mercedes-Benz GUARD vehicles with confidence and expertise.

We would be pleased to tailor this package further to meet any specific needs of your organization.





# Training Arrangements

required information and contact

The Mercedes-Benz GUARD training provides participants with essential knowledge of the vehicle's advanced safety and ballistic systems, boosting their confidence and situational awareness when driving. It enhances critical driving skills for challenging conditions and emergency situations, enabling quick and safe responses under pressure. Additionally, drivers gain a clear understanding of maintenance needs and the effective use of assistance and comfort systems, ensuring both safety and comfort for passengers.

We would be pleased to provide you with a customized offer, carefully tailored to meet your specific requirements. To ensure we make all necessary arrangements for the upcoming GUARD training, we kindly request the following information:

- How many drivers require Mercedes-Benz GUARD training?
- When can the Mercedes-Benz GUARD training commence?
- What is the deadline for concluding the training?
- Where can the Mercedes-Benz GUARD training take place?

If you have any further queries or require additional information, please feel free to reach out. We look forward to supporting you with our GUARD experts in your daily missions.

#### Contact

E-Mail: <a href="mailto:mbguard.training@mercedes-benz.com">mbguard.training@mercedes-benz.com</a>



# Now it's up to you!

We look forward to meeting you – and to sharing many moving experiences.

